Frequently Asked Questions

HOW MUCH TIME WILL BE REQUIRED TO COMPLETE THE SURVEY?
In most cases, initiating the process and returning the results should take less than ten minutes. The time the software takes to extract results varies, depending on your library management system. For some schools the library system vendor will take care of running the software, and all you will have to do is provide a back-up file.

HOW DOES THE SURVEY WORK?
The ELR survey software has been developed in collaboration with library software vendors and is designed to run in the school library automation system. Summary bibliographic data will be extracted from your library system to match the ELR source file. The final survey results will provide an estimated "score" for the number of copies of each title held in all school libraries in Australia. These figures are passed on to the Department of the Environment, Water, Heritage and the Arts (DEWHA) who calculate payments to creators and publishers.

WHAT IF I ENCOUNTER DIFFICULTIES WHEN RUNNING THE SURVEY?
Ring or email the ELR school library survey help desk for prompt, friendly support (details below).

HOW WILL THE PRIVACY OF MY SCHOOL DATA BE PROTECTED?
The privacy and intellectual property rights of all schools will be rigorously maintained in the manipulation and storage of data. No individual libraries will be identified in the final survey results. All school data held at Education Services Australia for the purposes of the survey is destroyed once the survey process has been completed.

WHY WAS MY SCHOOL CHOSEN TO PARTICIPATE IN THE SURVEY?
The ELR school library survey is a representative sample survey in which schools all over Australia may be considered for participation. Your school was randomly chosen in consultation with your library system vendor to represent your type of school in your state and/or region. Selection was undertaken with the approval of relevant education authorities.

WHO WILL PAY FOR ELR?
There will be no cost to schools. ELR payments to creators and publishers will be met by the Australian Government. The ELR school library survey is being administered by DEWHA with the assistance of Education Services Australia.

HOW WILL COMPLETING THE SURVEY BENEFIT MY SCHOOL COMMUNITY?
By completing the survey you are supporting the growth of Australian writing and publishing. Australian schools rely on up to date book resources produced in Australia. Many Australian authors, illustrators, publishers, compilers and translators rely on ELR payments to continue creating new resources. (Go to the website listed below for comment from authors who have benefited from the ELR payments).

More information and support
For more information about the ELR school library survey or support to run the survey, contact the Educational Lending Right Project Officer, Education Services Australia.

Telephone: 03 9207 9600 or 1800 337 405 (freecall outside Melbourne metropolitan area)
Email: elr@esa.edu.au
Web: http://www.curriculum.edu.au/scis

ELR – Encouraging the growth of Australian writing and publishing